



FEDERATED INSURANCE COMPANIES ANNOUNCE COVID-19 CLIENT RELIEF CREDIT

We hope that you, your employees, and family are remaining safe and healthy. We wanted to provide you with an update on Federated Insurance and what actions we have taken and are planning to take as a result of the COVID-19 pandemic.

Federated Insurance remains committed to helping you and your business as our nation unites to prevent the spread of COVID-19. We are proud to be able to serve you and your business, especially during these times, as you represent the American Dream as a successful business owner. For over 116 years through major events in our nation's history, we have stood proudly, shoulder-to-shoulder with our now 38,000+ clients and over 500 association partners coast-to-coast. We recognize the business hardships you and your business are facing during this uncertain time.

To that end, during this tumultuous time we are taking additional actions to help further support you and your business:

- COVID-19 Client Relief Credit – from March 15 to June 15, we will be providing you a 15% credit based on your Business Auto premium, Auto Dealer/Garage Coverage Part premium, and your Businessowners Policy (BOP) premium. Policies must be in force at the time relief credit is applied. Credits will appear on your future invoices. Please note, these actions are subject to regulatory approval.
- In addition, attached is a link to our Client COVID-19 Resources for your review that summarizes many additional areas of support we are providing during this unprecedented time.
- As a reminder, we do have potential billing options that can be requested by contacting our Client Contact Center at 1-888-333-4949.
- If you need to make adjustments to payroll and sales figures to reflect today's environment, please contact your Federated marketing representative.

[COVID-19 Resources for Clients](#)

We exist for you. As a mutual insurance company, we believe our value is measured by the success of our clients. Please know that your Federated team continues to stand beside you and your business during these uncertain times. If we can be of any assistance, please contact your Federated marketing representative or Federated support team.

A handwritten signature in black ink that reads "Jeff Fetters". The signature is fluid and cursive, with the first name "Jeff" being larger and more prominent than the last name "Fetters".

Jeff Fetters
Chairman and CEO

As a mutual insurance company, we believe our value is measured by the success of our clients.

It's Our Business to Protect Yours®.